

### Performance Agreements

In addition, the Residents' Council is an interlocutor with regard to performance agreements with Area and the municipalities of Uden and Meierijstad. Representatives on behalf of Area, the Residents' Council and the relevant municipality meet several times per year to discuss and conclude such performance agreements. These agreements are then laid down in writing and implemented.

#### Examples of performance agreements:

- Sufficient (social) rental properties
- Sustainability
- Quality of life

### Woonbond

The responsibilities of the Residents' Council require up-to-date knowledge of all related issues. That is why we are a member of the tenants' association Woonbond ([www.woonbond.nl](http://www.woonbond.nl)). This national organisation represents the interests of tenants of more than 2.5 million homes in our country. As a tenant, you can always approach/consult Woonbond.

### Contact with the Residents' Council

Good communication between the Residents' Council and the tenants is very important. It is our aim to keep tenants well-informed about important issues. Among other things, we provide information in Area newsletters, during our annual General Tenants Meeting, in discussions with residents' committees, and on our website. The most up-to-date information is always available on our website.

## THE AREA RESIDENTS' COUNCIL

# Tenants' interests... our interest

BEWONERSRAAD 

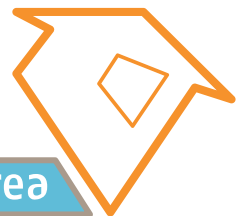


### SECRETARY'S OFFICE OF THE AREA RESIDENTS' COUNCIL

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BEWONERSRAAD 



# The Residents' Council

The Residents' Council represents all tenants of Area. As Residents' Council, we protect the interests of tenants and residents. To do so, we regularly enter into consultation with the Management Board and employees of Area. In addition, the Residents' Council is an interlocutor with regard to performance agreements with Area and the municipalities of Uden and Meierijstad. This role is defined by law in the Dutch Housing Act.

The Residents' Council consists of active tenants who like to discuss and exchange ideas about good living, living in neighbourhoods and villages and about Area policies. These discussions are based on residents' visions and the objective of realising and maintaining a maximum quality of life and living. The Residents' Council is composed of 10 members who divide the different tasks among them.

The Management Board consists of a chairman, a secretary and a treasurer. The Residents' Council is a member of the umbrella organisation Nederlandse Woonbond, a Dutch tenants' association.

On the website [www.bewonersraad-area.nl](http://www.bewonersraad-area.nl) you can find more information about the Residents' Council and the specific tasks of its members.  
<http://www.bewonersraad-area.nl/>

## What does our Residents' Council do?

We meet on a monthly basis. During these meetings we discuss topics that will help us realise the objective of 'obtaining a maximum quality of living at an acceptable rent'.

Some themes are fixed, and some vary. An important theme is rent policy. Changing themes are linked to current events. By maintaining close contact with our constituency, tenants and home seekers, we know what is going on and what the needs and wishes with regard to housing are among them. We have regular consultations with the management of Area, as Area has a vision on which it bases its policies and the implementation.

## MEMBERS OF THE RESIDENTS' COUNCIL



Wout van de Peppel



Jacqueline van Weersel



Sandra Jelsma



Willem Putman



Riny van Dijk



Gert-Jan Pelkman



Rietje Methorst



Betty Roozeboom

## Tenants' interests... our interest

Our Residents' Council is an active participant in the process of policy development. Our knowledge of the needs of our constituency, enable us to give sound advice to Area.

### Supervisory Board

Our contacts are not limited to the Area management. We also have regular consultations with the Area Supervisory Board. By monitoring Area, the board ensures that Area does everything possible to offer housing to people with lower incomes. The Supervisory Board is interested in the things the Residents' Council learns from our constituency (the tenants), in the recommendations we make to Area, and in the way Area follows up on these recommendations.